

CARQUEST CANADA LTD.
The TECHNET 24 Month/40,000 km Labor Rate
Program Ontario, Quebec, Atlantic Canada - TECHNET

Program Policies:

1. The TECHNET 24 Month/40,000 km Labor Rate Program applies to CARQUEST part categories as defined in the “Flat Rate Schedule” to a Member of the TECHNET Program for a period of 24 months or 40,000 km from the date of installation. Internal engine repairs, paint and towing are not included in this program.
“Flat Rate” amounts for diagnostic charges are when applicable.
2. The TECHNET 24 Month/40,000 km Labor Rate Program hourly rate is based on \$80.00 an hour based on the detailed Flat Rate Schedule that can be found on techauto.ca.
3. 24 Month/40,000 km Labor Rate Program covers Members of the TECHNET program who:
 - a. Purchase a minimum of \$40,000.00 annually from a CARQUEST store.
 - b. Are current and in good standings with the CARQUEST Store.
 - c. New TECHNET members (60 day grace period).
4. The TECHNET 24 Month/40,000 km Labor Rate Program does not cover D.I.Y, retail, fleet and heavy-duty customers. This program is intended for commercial accounts that service and installs parts for the consumer market.

Claim Process:

1. Commercial Account contacts CARQUEST Labor Rate Center for the labor claim at 1-877-624-8096 to obtain the authorized claim number for the claim amount from the “Flat Rate Schedule”.
2. Authorized claim number and amount should be filled out on the TECHNET 24 Month/40,000 labor Rate Program Claim Form along with the customer information and signature.
3. Completed Claim Form should be forwarded to servicing CARQUEST Store along with the following documents:
 - Top copy of the Claim form.
 - Copy of the original customer installation invoice.
 - Copy of customers replacement invoice showing that no labor has been charged.
4. Commercial Customer to keep bottom copy of Claim form for records.

24 Month/40,000 km LABOR RATE PROGRAM

FLAT RATE SCHEDULE

Ontario, Quebec, Atlantic Canada (\$80)

Warranty Code	Category	Description	Commercial Account Credit
BDR, CLP, PDP, WVR, FRI	Brake Program	Any combination of these lines codes qualify for this labor support per axle (Left & Right)	\$120.00
Brake Program Note: In order to qualify for labor support for the above program a brake service invoice must be dated within 12 months and or 24,000 km's of the claim date and be presented at the time of claim.			
CWH	Brake Program	Brake Hydraulics	\$55.50
BPR	Brake Program	Master Cylinders	\$96.00
WBH	Brake Program	Brake Hardware	\$55.50
NWP	Cooling & Heating	New Water Pumps	\$200.00
DWP	Cooling & Heating	Reman Water Pumps	\$200.00
CTH	Cooling & Heating	Thermostats	\$40.00
RDR	Cooling & Heating	Heater Cores	\$200.00
RBR	Cooling & Heating	Belts & Hoses	\$80.00
PSH	Cooling & Heating	Power Steering Hose	\$80.00
RDR	Cooling & Heating	Radiators & Condensers	\$80.00
DAY	Cooling & Heating	Timing Belts	\$200.00
DAY	Cooling & Heating	Belt Tensions	\$80.00
DAY	Cooling & Heating	Belts & Hoses	\$80.00
CQC	Drive Train	New Clutches	\$360.00
LUK	Drive Train	New Clutches	\$360.00
UJ	Drive Train	U-Joints	\$72.00
WRE	Electrical	New & Reman Starters & Alternators	\$80.00
REB	Electrical	New & Reman Motors & Regulators	\$96.00
DT	Engine Management	Diagnostic Testing	\$40.00
GBR	Engine Management	Fuel Injectors	\$48.00
OXY	Engine Management	Oxygen Sensors	\$48.00
BWD	Engine Management	Caps, rotors, modules, sensors, wires	\$48.00
LSM	Engine Management	Caps, rotors, modules, sensors, wires	\$48.00
TSM	Engine Management	Caps, rotors, modules, sensors, wires	\$48.00
YMP	Engine Management	Ignition	\$48.00
YNP	Engine Management	Relays	\$48.00
YOP	Engine Management	VVT	\$48.00
YPP	Engine Management	Sensors	\$48.00
YQP	Engine Management	Electrical	\$48.00
YRP	Engine Management	Valves	\$48.00
YSP	Engine Management	Carb, caps, rotors, fuel, wires, switches	\$48.00
WAL	Exhaust & Emission	Catalytic Convertors	\$80.00
FP	Fuel	Fuel Pumps	\$120.00
CQS	Ride Control	Loaded Struts	\$104.00
JZA	Ride Control	Loaded Struts	\$104.00
MOG	Ride Control	Coil Springs	\$104.00
MON	Ride Control	Coil Springs, Shocks & Struts, Mounts	\$104.00
MOG	Steering	Control Arms	\$80.00
MOG	Steering	Chassis	\$80.00
CCQ	Steering	Chassis	\$80.00
RPR	Steering	Rack & Pinion (includes alignment)	\$320.00
PSC	Steering	Reman Power Steering	\$120.00
RDS	Wheel & Axle	CV Shafts	\$112.00
JZA	Wheel & Axle	CV Shafts	\$112.00
BGS	Wheel & Axle	Hub Assemblies & Bearings	\$120.00
CQH	Wheel & Axle	Hub Assemblies & Bearings	\$120.00
SLS	Wheel & Axle	Oil Seals	\$80.00

The above pertains to premium products only.



**TECHNET
24 MONTH / 40,000 KM
LABOR RATE PROGRAM**

**TECHNET
PROGRAMME DE TAUX
DE MAIN-D'ŒUVRE
24 MOIS/40 000 KM**

**CALL – CARQUEST Labor Rate Center /
APPELER le Service de la main-
d'œuvre Carquest au
1-877-624-8096**

FOR CLAIM AUTHORIZATION NUMBER AND
AUTHORIZED CLAIM AMOUNT / POUR OBTENIR UN
NUMÉRO D'AUTORISATION DE RÉCLAMATION ET
LE MONTANT DE RÉCLAMATION AUTORISÉ.

CLAIM AUTHORIZATION NUMBER N° D'AUTORISATION DE RÉCLAMATION
No. / N°

AUTHORIZED CLAIM AMOUNT MONTANT DE RÉCLAMATION AUTORISÉ
\$ \$

WARRANTY CODE CODE DE GARANTIE
DATE MM/DD/YYYY JJ/MM/AAAA

COMMERCIAL CUSTOMER NAME / NOM DU CLIENT COMMERCIAL			
ADDRESS / ADRESSE		CITY / VILLE	
PROVINCE	POSTAL CODE CODE POSTAL	CONTACT NAME / PERSONNE-RESSOURCE	TELEPHONE NUMBER / NUMÉRO DE TÉLÉPHONE
GST NUMBER / NUMÉRO DE TPS		QST NUMBER / NUMÉRO DE TVQ	
COMMERCIAL CUSTOMER SIGNATURE / SIGNATURE DU CLIENT COMMERCIAL			

CARQUEST STORE NAME / NOM DU MAGASIN CARQUEST		TELEPHONE NUMBER / NUMÉRO DE TÉLÉPHONE	
ADDRESS / ADRESSE	CITY / VILLE	PROVINCE	POSTAL CODE CODE POSTAL

PRODUCT DESCRIPTION / DESCRIPTION DU PRODUIT			MANUFACTURER / FABRICANT	
ORIGINAL CONSUMER INVOICE # N° DE LA FACTURE ORIGINALE	ORIGINAL INSTALLATION DATE DATE D'INSTALLATION	PART # / N° DE PIÈCE	PART QUANTITY QUANTITÉ	DATE PART FAILED DATE DU BRIS
KILOMETERS WHEN PART INSTALLED / KILOMÉTRAGE LORS DE L'INSTALLATION DE LA PIÈCE		REPLACEMENT INVOICE DATE DATE DE FACTURATION MM/DD/YYYY JJ/MM/AAAA		
REPLACEMENT INVOICE NUMBER N° DE FACTURE DE LA PIÈCE DE RECHANGE	VEHICLE MAKE/MODEL MARQUE ET MODÈLE DU VÉHICULE	VEHICLE YEAR / ANNÉE-MODÈLE		
KILOMETERS WHEN PART FAILED KILOMÉTRAGE LORS DU BRIS DE LA PIÈCE	TOTAL KILOMETERS PART USED / NOMBRE DE KILOMÉTRAGE PARCOURUS AVEC LE PIÈCE	TIME PART USED (MONTH/DAYS) DURÉE D'UTILISATION DE LA PIÈCE (MOIS/JOURS)		
CONSUMER NAME / NOM DU CLIENT			TELEPHONE NUMBER / NUMÉRO DE TÉLÉPHONE	
ADDRESS / ADRESSE	CITY / VILLE	PROVINCE	POSTAL CODE / CODE POSTAL	
CONSUMERS SIGNATURE / SIGNATURE DU CLIENT				

Top copy forward to your Servicing CARQUEST Store / Bottom Copy – Commercial Customer / Envoyer l'original à votre magasin Carquest et remettre la copie au client commercial.

This program is subject to change without notice and further audit. / Sujet à changement sans préavis et à des vérifications supplémentaires.